



July 30, 2012

Board of Selectmen  
Town of Chilmark  
P.O. Box 119  
401 Middle Road  
Chilmark, MA 02535

**Re: *Programming Changes***

Dear Chairman and Members of the Board:

We are writing to inform you of programming changes within your community.

Attached please find a copy of the customer communication which details programming changes within your community. Customers are being provided with this information within their next billing statement.

In addition, on 8/29/12, CNBC World on ch 136 will no longer be available.

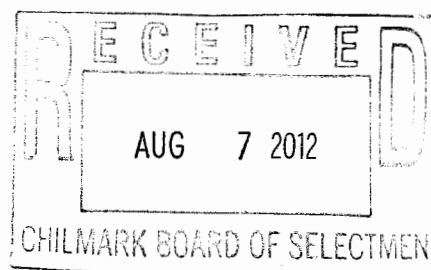
Should residents contact you with questions regarding these changes, please do not hesitate to direct them to our toll free customer service number: 1-888-XFINITY. Our Customer Account Executives are available 24 hours a day, 7 days a week to answer any questions they may have regarding Comcast products, services and prices. If you have any questions about this information or any other issue, please feel free to contact me directly at 508-477-7738.

Sincerely,

*Mary O'Keeffe*

Mary O'Keeffe  
Sr. Manager of Government & Regulatory Affairs

Enclosure



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## IMPORTANT CHANNEL LINEUP INFORMATION

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**On 07/12/12, the following channels were added to the channel lineup in your area:**

- **NEW!** Outside TV will be added to Sports Entertainment Package channel 338.

**On 07/19/12, the following channels were added to the channel lineup in your area:**

- **NEW!** Bloomberg HD will be added to Digital Starter channel 833.
- **NEW!** BBC America HD will be added to Digital Starter channel 834.
- **NEW!** National Geographic Wild HD will be added to Digital Preferred channel 838.
- **NEW!** Fox Soccer HD will be added to Sports Entertainment Package channel 840.

**On 08/15/12:**

- **NEW!** PAC 12 will be added to Sports Entertainment Package channel 337.

**On 10/04/12:**

- **TV Guide Entertainment** will no longer be available on Limited Basic channel **182**, but will continue to be available on Digital Starter channel **182**. A subscription to Digital Starter and equipment are needed to view.

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Programming not available in all areas. A subscription to Limited Basic Service is required to receive any other video service level. Digital channels require digital capable equipment to view. A QAM tuner HDTV is required to receive HD broadcast channels on the Limited Basic Service level. HD converter box, or CableCARD, connected to a HDTV and a subscription to the corresponding service level are required to view HD channels above the Limited Basic Service level. HD programming limited to programming provided to Comcast in HD format. ©2012 Comcast. All rights reserved.



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